

Circular No.: 001/24

16 February, 2024

Dear Valued Members,

Regarding the hot water supply in the Male and Female Changing Rooms at the Club's North Wing, it has been discovered that some of the hot water boilers are not functioning properly, resulting in insufficient hot water temperature in the showers of the North Wing. After inspection by the contractor, signs of ageing have been observed in the boiler system, and the circulating pump system, which supplies hot water, frequently malfunctions, causing unstable water temperature and posing a potential risk of the water heater system breakdown at any time. In order to ensure service quality and improve the member experience, we have arranged for the replacement of the water heater system from 21 February to 7 March, which is expected to take 14 working days to complete. During this period, the water supply of both changing rooms at the Club's North Wing will be temporarily suspended, while the changing rooms at the Club's Old Wing will not be affected and will be available for members to use as usual.

To maximize the closure period, we have planned several improvement works for both changing rooms including the replacement of faucets, the upgrade of shower cubicle equipment, and some minor maintenance tasks. These enhancements aim to improve further the service quality and facilities at the Club.

In order to prioritize the safety of our members and consider the hygiene conditions within the changing rooms, the Club advises members to utilize the changing rooms located in the Club's Old Wing during the construction period. This will help to minimize the usage of the North Wing's changing rooms and avoid any potential disruptions to the progress of the construction work.

We appreciate members' support and understanding of the Club's improvement project.

Please feel free to contact us at 2397 4311 for any enquiry.

Yours sincerely,

Management Yau Yat Chuen Garden City Club

