



Yau Yat Chuen Garden City Club Ltd.
又一村花園俱樂部有限公司

檔案編號：012 / 26

2026 年 4 月 22 日

尊敬的會員：

本俱樂部謹就 2025 年 10 月 25 日發生之電腦系統遭受外部入侵事故，向會員提供最新進展。在發現事故後，本俱樂部除即時以電話短訊及網站公告(檔案編號：040/25)通知會員外，同時於 10 月 27 日向警務處報案，並於 10 月 31 日正式向個人資料私隱專員公署(下稱「私隱專員公署」)作出通報。

就目前的調查及監察所得，至今尚未發現任何受此事故影響的資料被公開的情況。儘管如此，我們仍提醒會員對任何可疑的訊息、電郵或來電保持警覺。

經過警方及私隱專員公署調查，是次事故源於黑客利用俱樂部系統服務供應商提供的遙距存取軟件之安全漏洞，未經授權進入系統伺服器，導致是次事故發生。

綜合調查結果，本俱樂部已執行以下全面改善措施，以確保資料安全：

- 即時永久停用曾出現漏洞的遙距存取軟件。
- 所有的遙距技術支援連線必須先經由俱樂部授權人士啟動，並在全程監察下執行，完成後即時斷開連線。
- 檢視及提升相關電腦設備至更高的防護效能。
- 對伺服器上的個人資料檔案採用了 128 位元加密，強化數據本身的安全性。

本俱樂部亦會配合調查報告提出的建議，避免保留非必要或超過法定要求之個人資料，並正落實更清晰的銷毀政策，以最大程度降低風險。

本俱樂部將持續完善各項保障措施，致力維護各會員的個人私隱安全，同時再次提醒會員對任何可疑的訊息、電郵或來電保持警覺。

如有任何查詢，歡迎致電 2397 4311 與我們聯絡。誠摯感謝 閣下的理解與支持。

敬希垂注！

又一村花園俱樂部
管理層 謹啟



Yau Yat Chuen Garden City Club Ltd.
又一村花園俱樂部有限公司

Circular No.: 012 / 26

22 April, 2026

Dear Valued Members,

The Club would like to provide an update regarding the external unauthorized access to our computer systems that occurred on 25 October, 2025. Upon discovery of the incident, the Club took immediate action by notifying members via SMS and website announcements (Circular No. : 040/25). Furthermore, the Club formally reported the incident to the Hong Kong Police Force on 27 October and to the Office of the Privacy Commissioner for Personal Data (PCPD) on 31 October.

Based on our continuous monitoring and investigation to date, there is no evidence to suggest that any personal data affected by this incident has been leaked or disclosed to the public. Nevertheless, we remain vigilant and advise all members to exercise caution regarding any suspicious messages, emails, or telephone calls.

The investigation conducted by the Police and the PCPD concluded that the breach was facilitated by a security vulnerability within a remote access software provided by one of the Club's system service providers, which allowed unauthorized access to our servers.

In response to the investigation findings, we have implemented the following comprehensive security enhancements:

- The remote access software involved in the vulnerability has been permanently deactivated.
- All future remote technical support sessions must now be pre-authorized by designated Club personnel. These sessions are conducted under full supervision and are disconnected immediately upon completion.
- We have reviewed and upgraded our hardware and cybersecurity protocols to ensure a higher level of defensive capability.
- All personal data files stored on our servers are now secured with 128-bit encryption to reinforce data integrity and safety.

In alignment with the recommendations from the investigation report, the Club is refining its data retention policies. We are committed to ensuring that personal data is not retained unnecessarily or beyond statutory requirements, and we are implementing clearer disposal procedures to further mitigate future risks.

The Club remains dedicated to continuously improving our protective measures to safeguard your personal privacy.

Should you have any enquiries, please do not hesitate to contact us at 2397 4311. Thank you for your understanding and support.

Thank you for your kind attention!

Management
Yau Yat Chuen Garden City Club